

PRODUCT RECALL- IMMEDIATE ACTION REQUIRED



TECHNICAL BULLETIN

1" FLEX-ING™ FLEX-ON Hardwall Curb Hose

July 31, 2014 • TB0714-05

Our records indicate that you have purchased one or more FLEX-ING branded hose with a date code M1014 to M3014* (referred here forth as "Affected Hose(s)"). The affected hoses are 1" diameter, but could be of varying lengths and have fixed or swivel fittings.

Affected hose models:

FLHFR30X XXX



FLXHW30X XXX



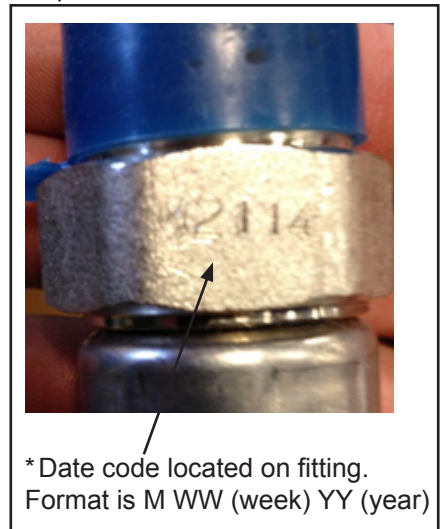
Through field reports and accompanying investigation, Franklin Fueling Systems has discovered a few instances in which Affected Hoses did not perform as intended because the crimp on the hose fitting may not be compressed to its optimal level. This could result in a loose fitting and may cause leaking or fitting failure. Although no injuries have been reported, the risk of fire and personal injury exists. Additional information will be provided in further notices, but for now please take the following steps immediately:

- Any affected hose:
 - Should be immediately removed from service and returned to an authorized Franklin Fueling Systems distributor for replacement or credit.
 - Should immediately be tagged "DO NOT USE - RETURN TO FRANKLIN FUELING DISTRIBUTOR" to insure that no affected hose is inadvertently put back into service.
- As a quality assurance check, Franklin Fueling is also requesting that all un-installed inventory of models FLHR30 and FLXHW30, regardless of date code, be returned to an authorized Franklin Fueling Systems distributor for replacement.

Franklin Fueling Systems Distributors: Please contact Franklin Fueling Systems Technical Service to obtain an RGA number and arrange for replacement.

We apologize for any inconvenience and appreciate your prompt action.

If you have any questions, please contact Franklin Technical Service at 1-608-838-8786.



* Date code located on fitting.
Format is M WW (week) YY (year)

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